HERE's highest priority is the safety and security of our theatergoers and employees. We are following the lead of our city, state and federal elected officials as we implement strategies recommended by public health authorities and the Center for Disease Control (CDC) in all of our theaters and offices as all productions continue to play as scheduled.

We are:

- Providing **free ticket exchanges and refunds** through April 30th
- Disinfecting all door knobs, railings, faucets, drinking fountains, and commonly touched surfaces regularly throughout the day
- Providing additional cleaning hours to staff
- Providing new glasses, rather than refills, at our concessions
- **Supporting audiences, performers, and staff in prioritizing their health**
- Providing additional sick time to all employees
- Providing an environment of **Compassion & Care** for each other, where discrimination and stigmatization won't be tolerated

If you are not feeling well, especially if you are experiencing a fever, cough, or shortness of breath, we ask that you stay home. We have temporarily relaxed our ticket exchange and refund policies. Please reach out to tickets@here.org and we will work with you to get you rebooked into a future performance (pending availability) or offer you a refund on tickets if you are unable to attend due to illness.

In the event that you decide it's best to stay home, please consider donating the cost of your ticket back to HERE. We are a non-profit arts organization that, despite fluctuating current events, still needs to pay many artists and arts administrators. If you are able to help us through this difficult time we appreciate your support. And for those that can't, we understand and will do our best to help you in whatever way we can.

As a home for artists and their audiences for more than 26 years, we continue to think creatively, reimagine performance practice, and take audiences to new frontiers. We're so pleased that you are a part of it.

If we do decide it is best to cancel any performances, we will call and/or email every patron at least 5 hours prior to curtain.